

FIGURE 2

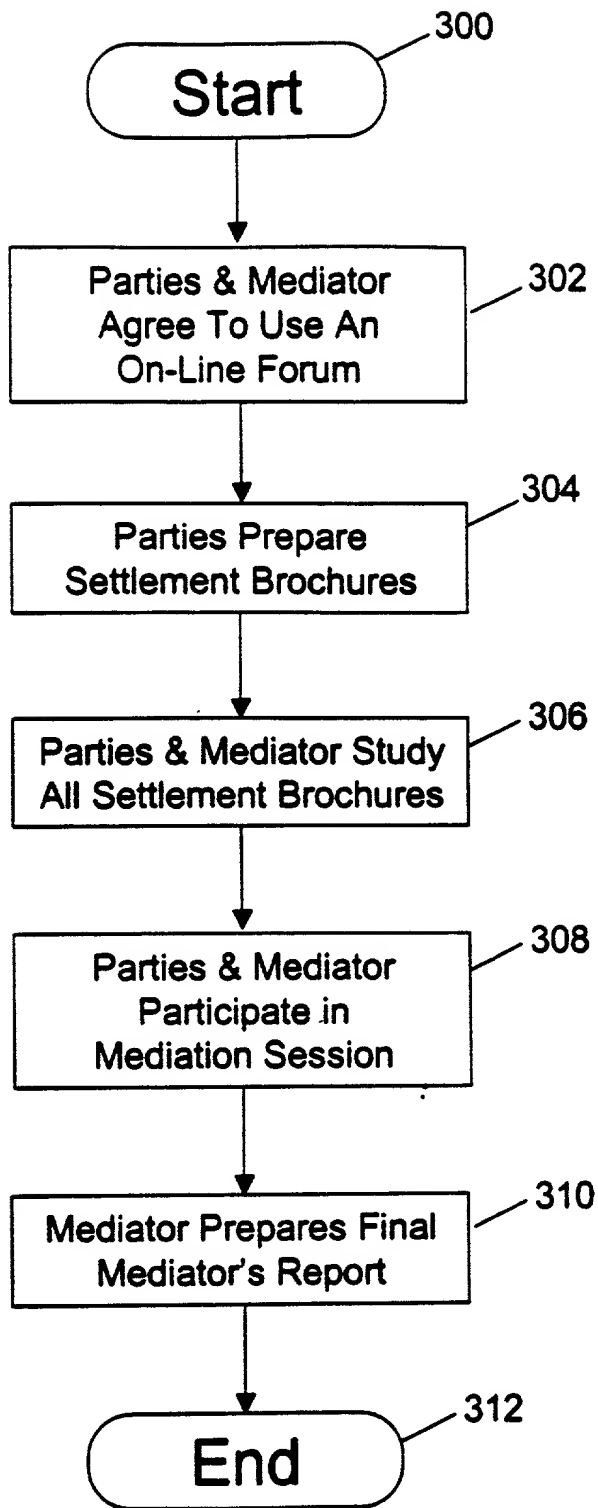


FIGURE 3

Ready Case Presentation - 400

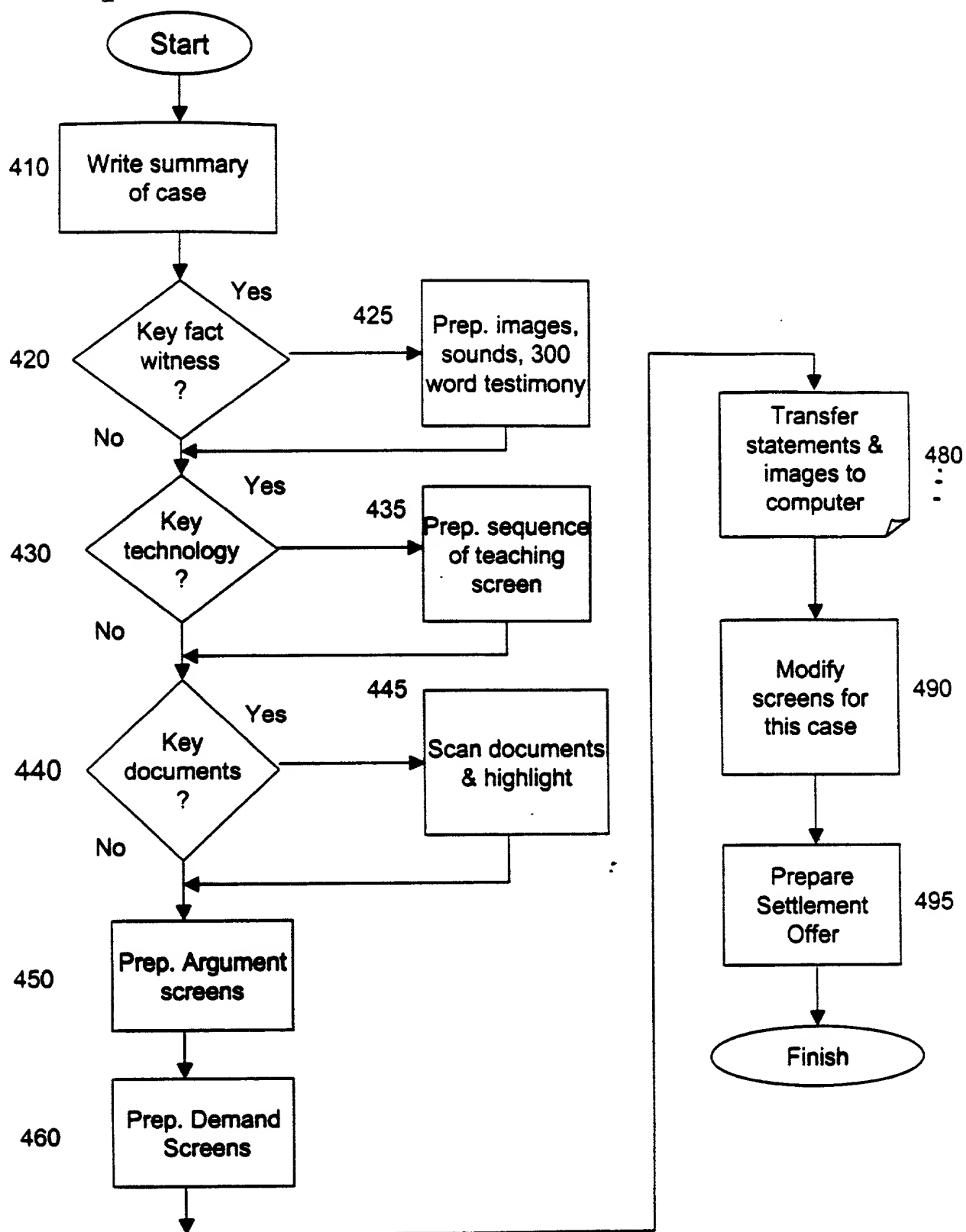


FIGURE 4

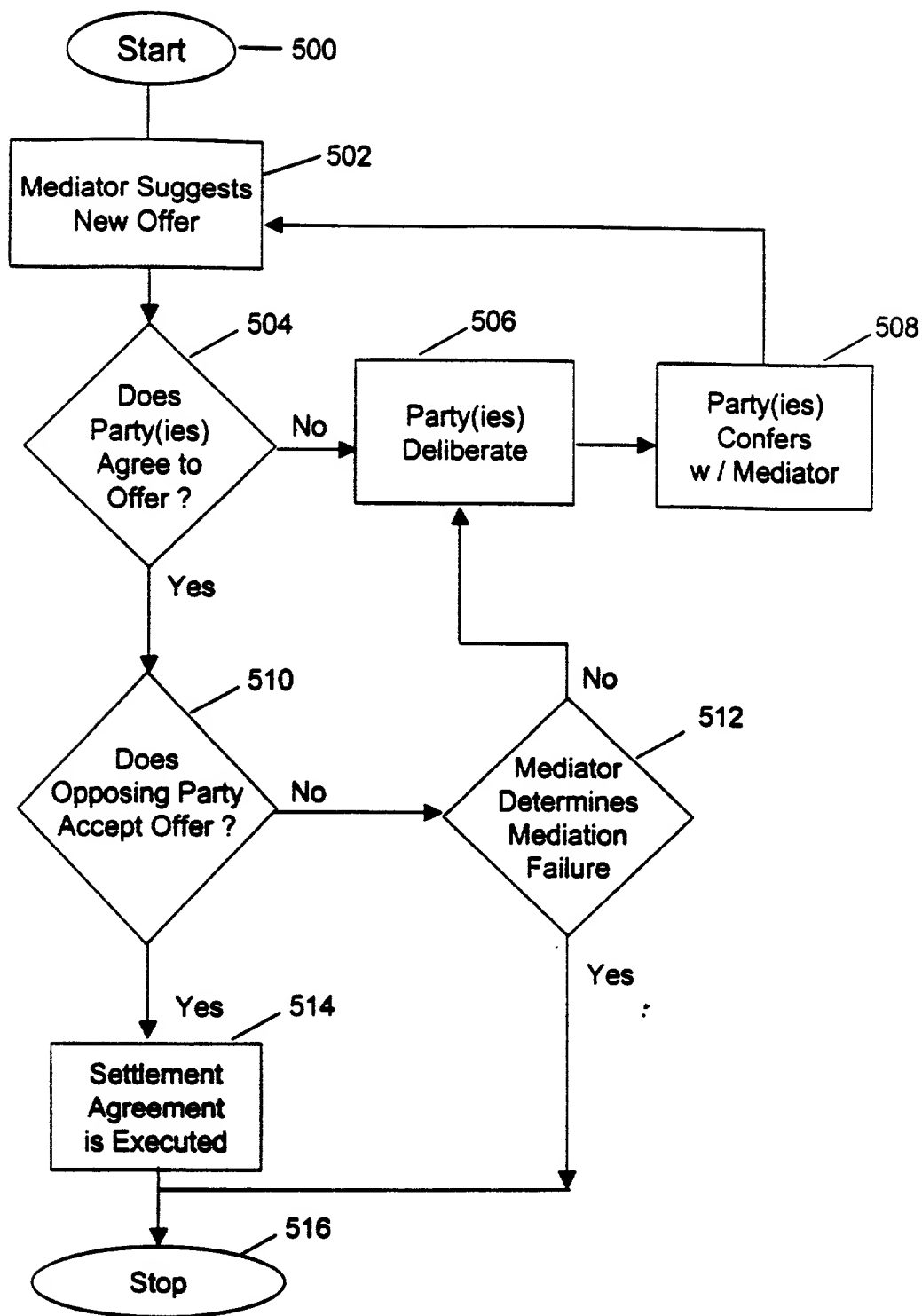


FIGURE 5

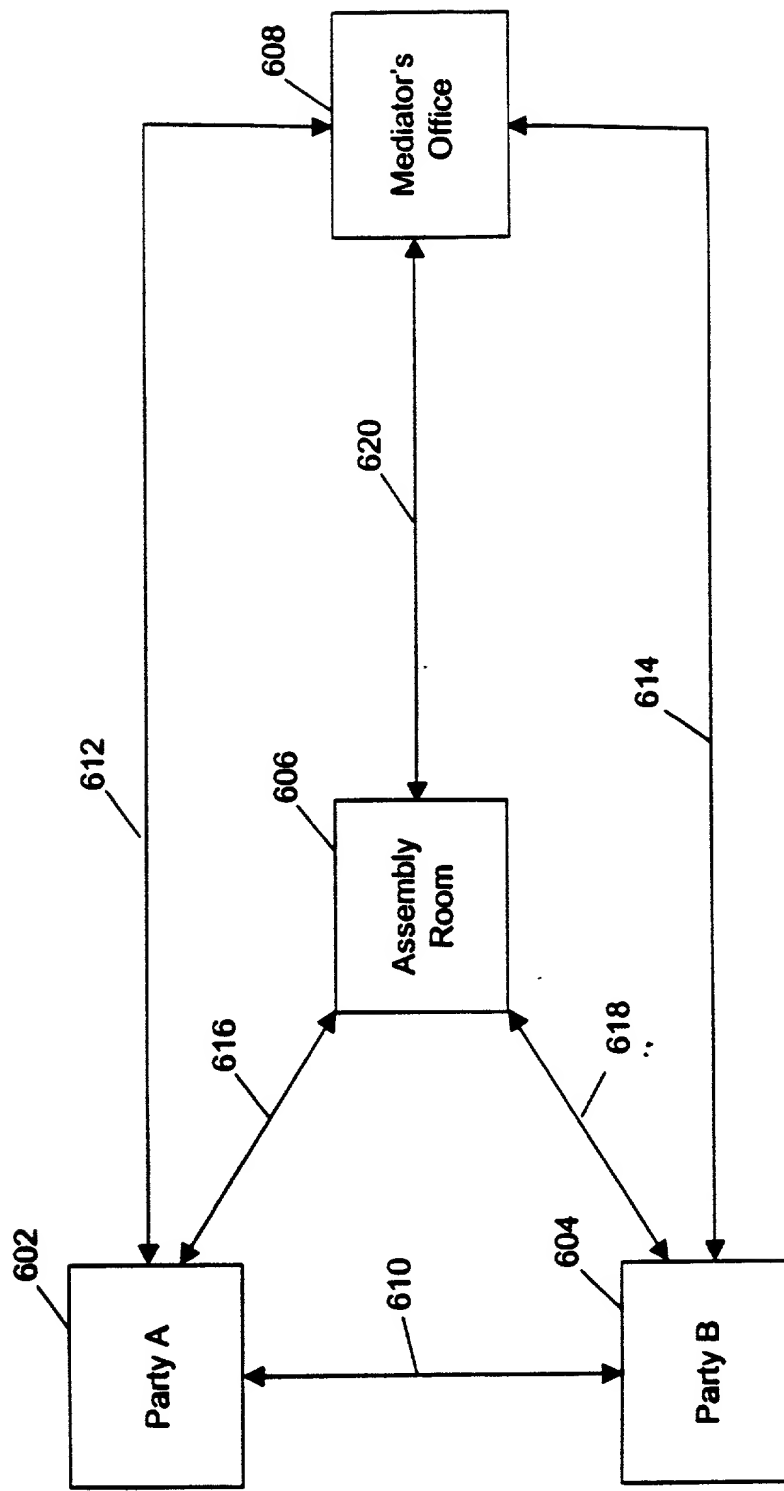


FIGURE 6

Caucus Room for: [Party name here]

The messages from the participants in the mediation with this party to each other appear here. The Mediators can also write to this screen.

Each communication is labeled with the name of the participant sending it; examples follow:

Peek: This message was sent by Peek.

Gordon: This one was sent by Gordon.

Participant's name:

Message to Caucus Room Screen entered here.

Send to Caucus Room

Whisper with Mediator

Whisper with a Participant

Review Settlement Brochures

Review Latest Offers

Make a New Offer

Return to Assembly Room

Window into Assembly Room

Here any messages being sent by any participant or mediator to all participants appear. Participants cannot write to this window while they are in the Caucus Room; they must first return to the Assembly Room.

FIGURE 7

All Party Assembly Room

The messages from the mediators and all participants appear here. This is the open communication space where all users can write and all can read the messages.

Each communication is labeled with the name of the participant sending it; examples follow:

Peek: This message was sent by Peek.

Gordon: This one was sent by Gordon.

Participant's name:

Message to Assembly Room Screen entered here.

This message is not confidential! Send to Assembly Room

Whisper with Mediator

Whisper with a Participant

Review Settlement Brochures

Review Latest Offers

Make a New Offer

Return to Caucus Room

Window into Caucus Room

Here any messages being sent by other participants in this party or mediators to this party appear. Participants cannot write to this window while they are in the Assembly Room; they must first return to the Caucus Room.

FIGURE 8

Mediator's Office for: [Case name here]

Private messages from the parties are below (Confidential):

The messages from the participants in the mediation with this party to each other appear here. The Mediators can also write to this screen.

Each communication is labeled with the name of the participant sending it; examples follow:

Peek: This message was sent by Peek.

Gordon: This one was sent by Gordon.

Whisper to all participants in a party

Whisper with a Participant

Review Settlement Brochures

Review Latest Offers

Assembly Room (All participants in all parties see this):

Here any messages being sent by any participant or mediator to all participants appear. Messages are identified as to sender.

Participants cannot write to this window while they are in the Caucus Room; they must first return to the Assembly Room.

Message to Assembly Room Screen entered here.

Send to Assembly Room

FIGURE 9

Active Settlement Offer from: [Party name here]

[Date and time this offer was made]

Case: John Doe, et al., Vs Acme, Zed, & Rare Gas

Make New Offer
Back

1016

Actual Damages:

John Doe: p & f medical, pain, suffering, etc.	\$135,000.00	1002
Ms Mary Doe: consortium, usefulness, etc.	\$20,000.00	1004
All three Doe children, all claims	\$30,000.00	1006

Punitive Damages:

Acme Asbestos	0	1008
Zed Pipe Covers	0	1010
Rare Gas Company	0	1012

TOTAL OFFER FROM [PARTY NAME] \$185,000.00 1014

Window into Assembly Room

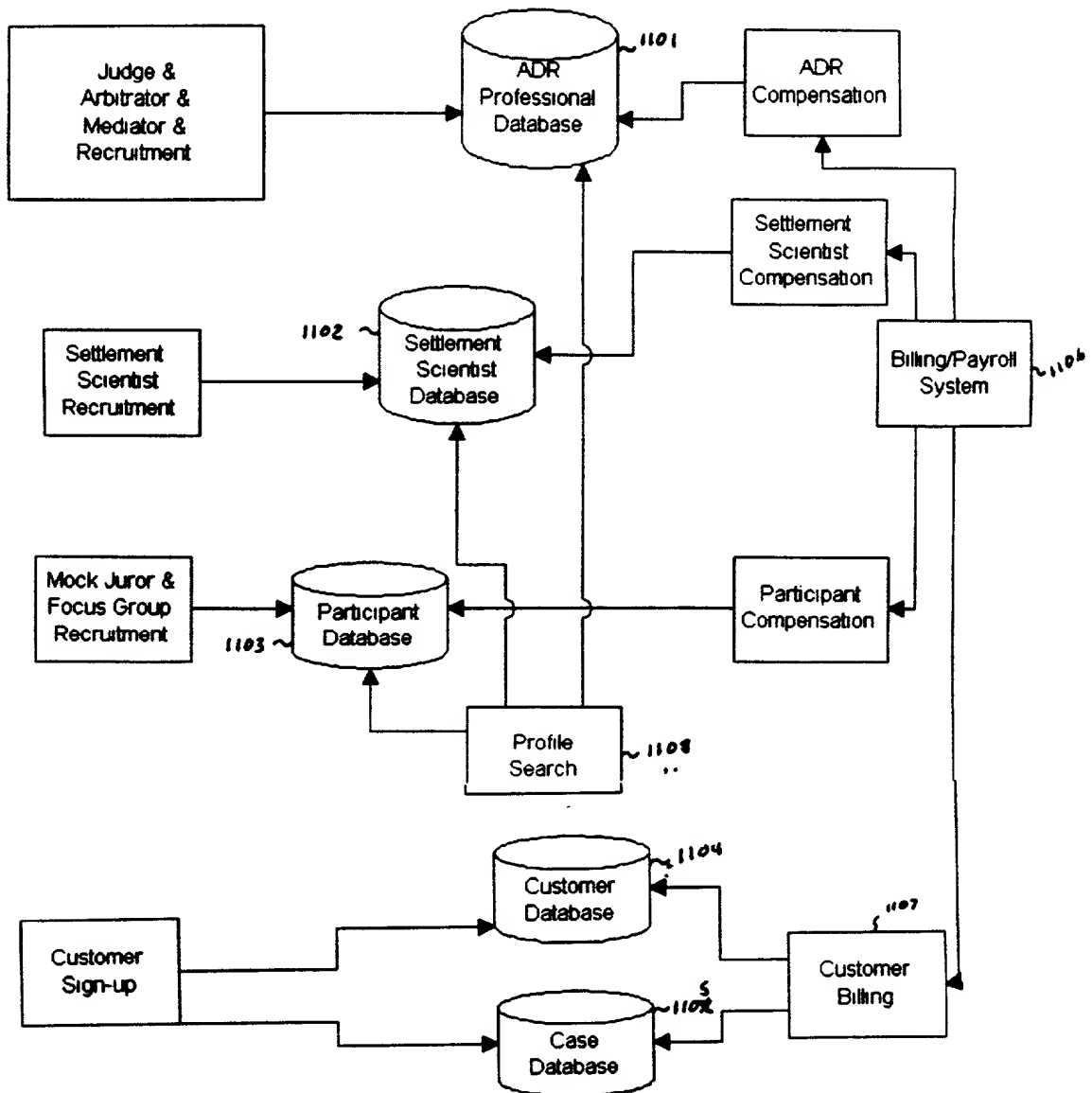
Here any messages being sent by any participant or mediator to all participants appear. Participants cannot write to this window while they are in the Caucus Room; they must first return to the Assembly Room.

FIGURE 10

1100

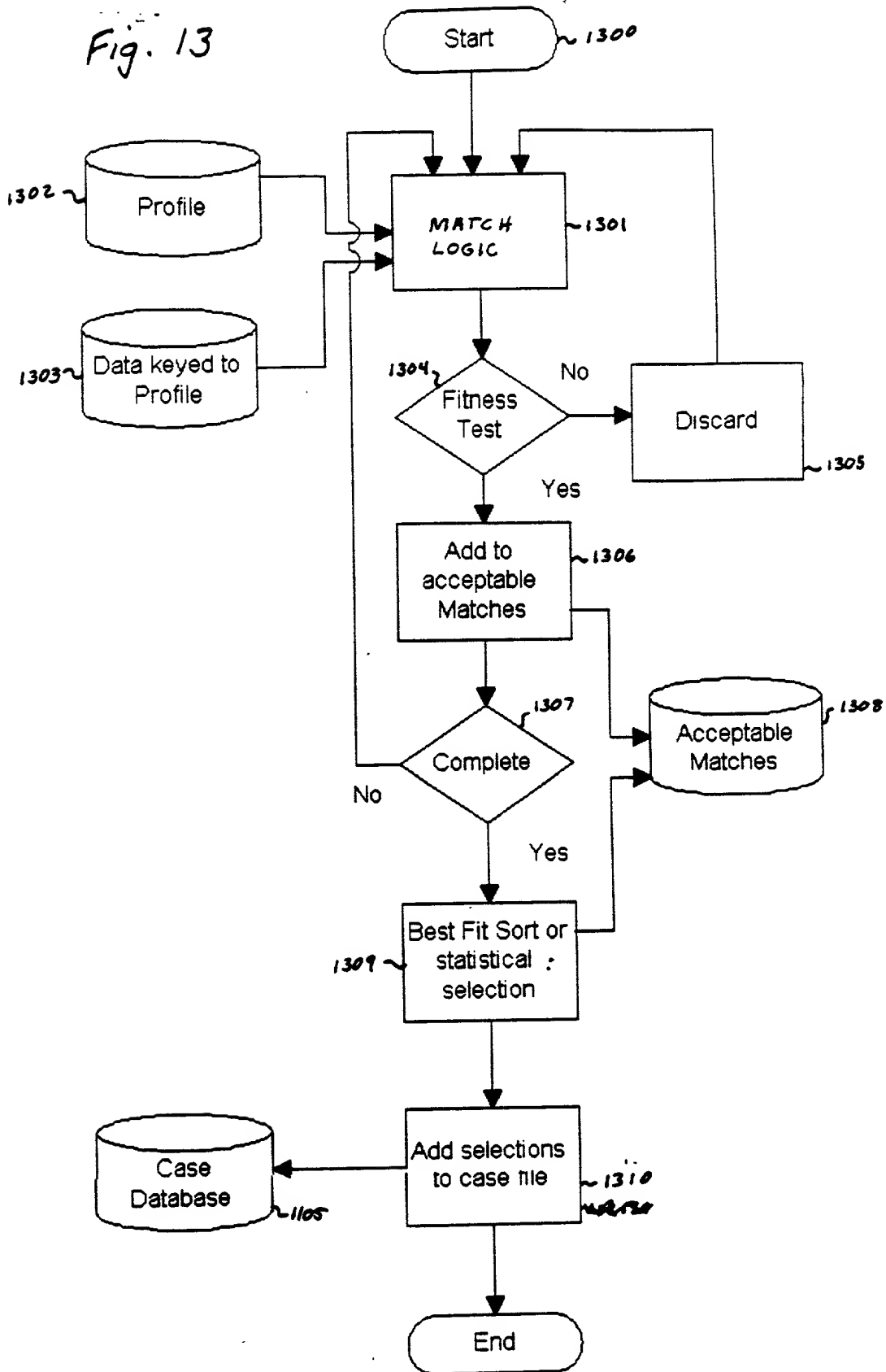
Alternative Dispute Resolution Preparation System

FIG. 11



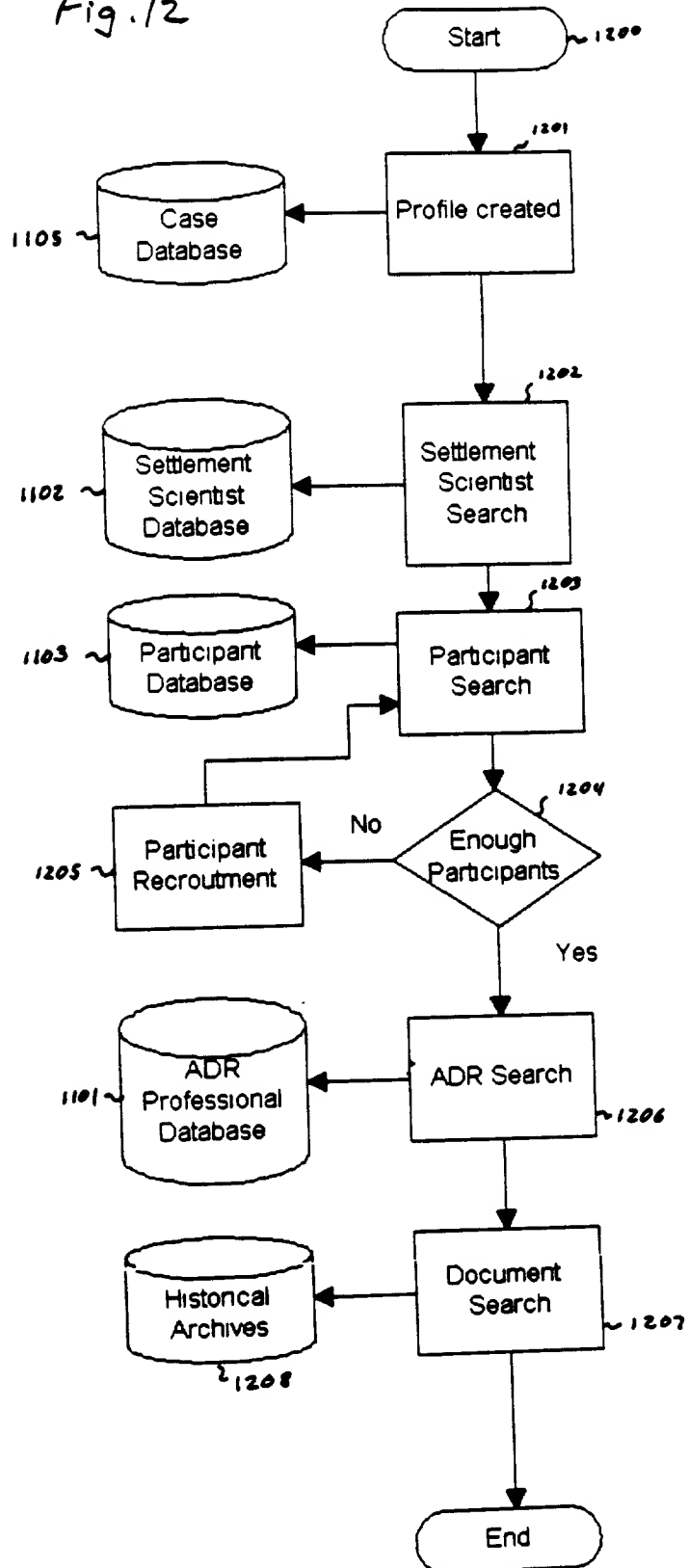
Profile Search.

Fig. 13



Case Profile Search

Fig. 12



Virtual Mediation

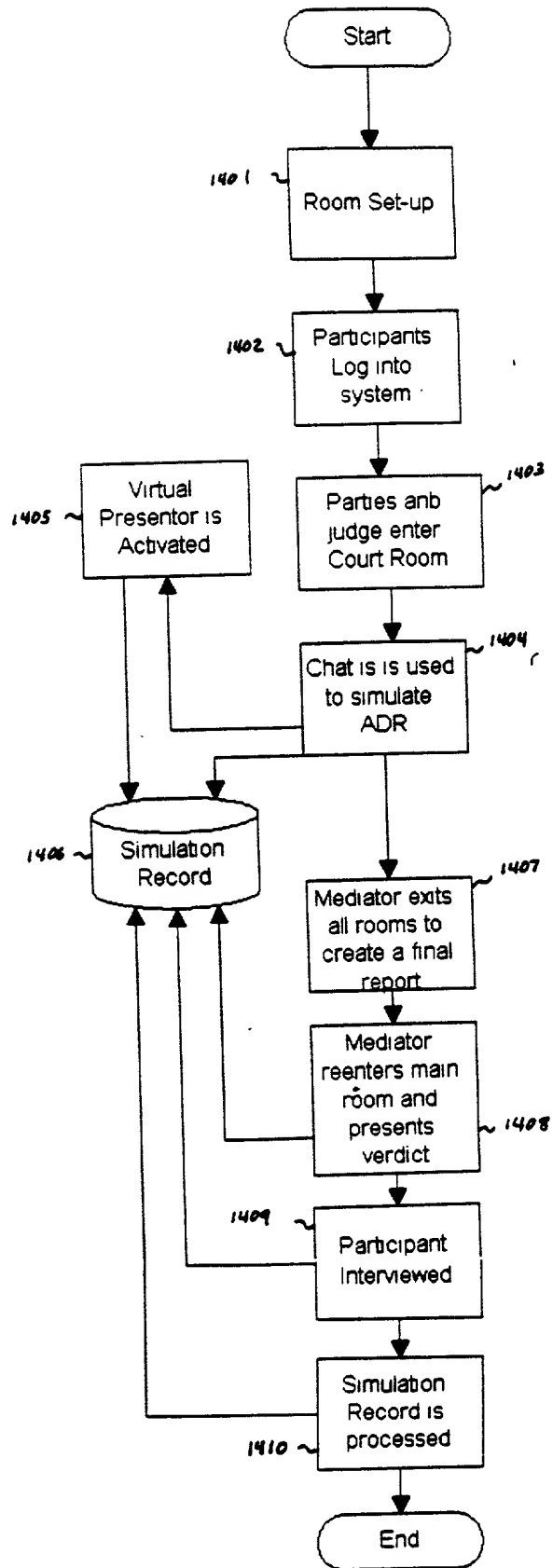
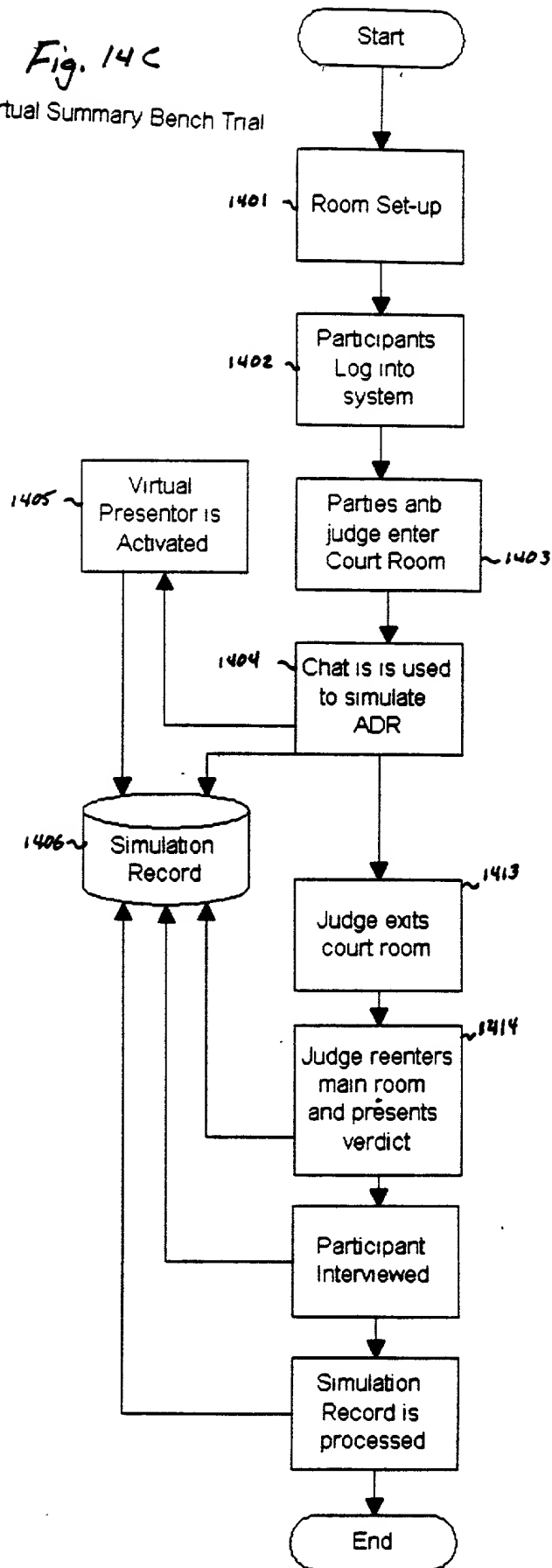


Fig. 14C
Virtual Summary Bench Trial



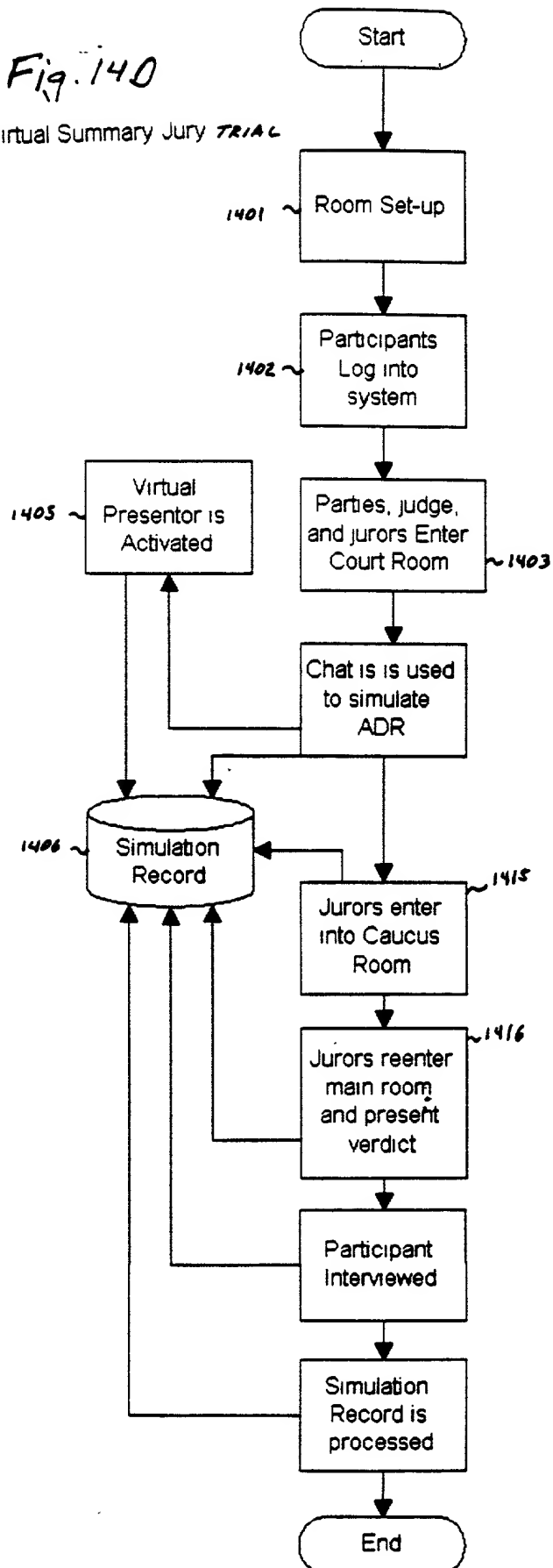
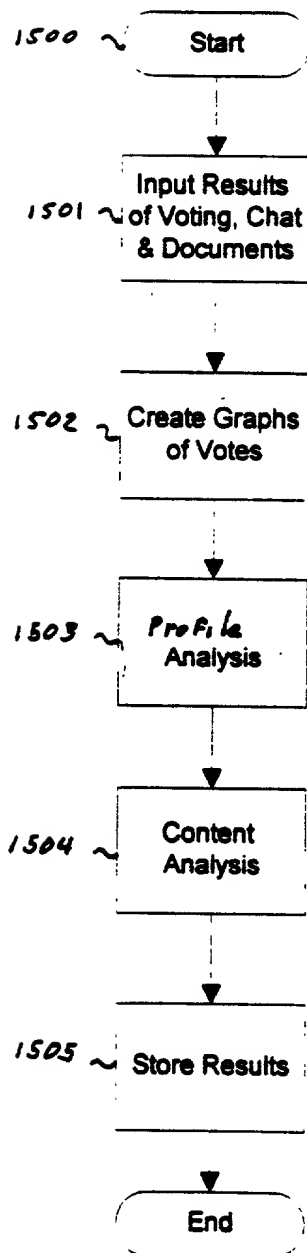
[illegible][illegible]

Table 1. Demographic characteristics of the study population	
Age (years)	50.0 ± 10.0
Gender	Male 50, Female 50
Education	High school 50, University 50
Occupation	Physician 50, Nurse 50, Teacher 50, Engineer 50, Farmer 50, Other 50
Marital status	Married 50, Single 50
Religion	Muslim 50, Christian 50, Other 50
Income (TL/month)	1000-2000 50, 2000-3000 50, 3000-4000 50, 4000-5000 50, 5000-6000 50, 6000-7000 50, 7000-8000 50, 8000-9000 50, 9000-10000 50
Smoking status	Smoker 50, Nonsmoker 50
Alcohol consumption	Alcohol consumer 50, Non-alcohol consumer 50
Exercise	Regular 50, Irregular 50
Family size	1-2 50, 3-4 50, 5-6 50, 7-8 50, 9-10 50, 11-12 50, 13-14 50, 15-16 50, 17-18 50, 19-20 50
Health status	Healthy 50, Sick 50
Chronic diseases	Hypertension 50, Diabetes 50, Heart disease 50, Asthma 50, Cancer 50, Other 50
Medication	Medication user 50, Non-medication user 50
Compliance	Compliant 50, Non-compliant 50
Knowledge	High 50, Medium 50, Low 50
Attitude	Positive 50, Negative 50
Behavior	Healthy 50, Unhealthy 50
Quality of life	High 50, Medium 50, Low 50
Satisfaction	Satisfied 50, Dissatisfied 50
Perceived barriers	High 50, Medium 50, Low 50
Perceived benefits	High 50, Medium 50, Low 50
Self-efficacy	High 50, Medium 50, Low 50
Health beliefs	High 50, Medium 50, Low 50
Health status	Healthy 50, Sick 50
Chronic diseases	Hypertension 50, Diabetes 50, Heart disease 50, Asthma 50, Cancer 50, Other 50
Medication	Medication user 50, Non-medication user 50
Compliance	Compliant 50, Non-compliant 50
Knowledge	High 50, Medium 50, Low 50
Attitude	Positive 50, Negative 50
Behavior	Healthy 50, Unhealthy 50
Quality of life	High 50, Medium 50, Low 50
Satisfaction	Satisfied 50, Dissatisfied 50
Perceived barriers	High 50, Medium 50, Low 50
Perceived benefits	High 50, Medium 50, Low 50
Self-efficacy	High 50, Medium 50, Low 50
Health beliefs	High 50, Medium 50, Low 50



Simulation Analysis

Fig. 16

Content Analysis

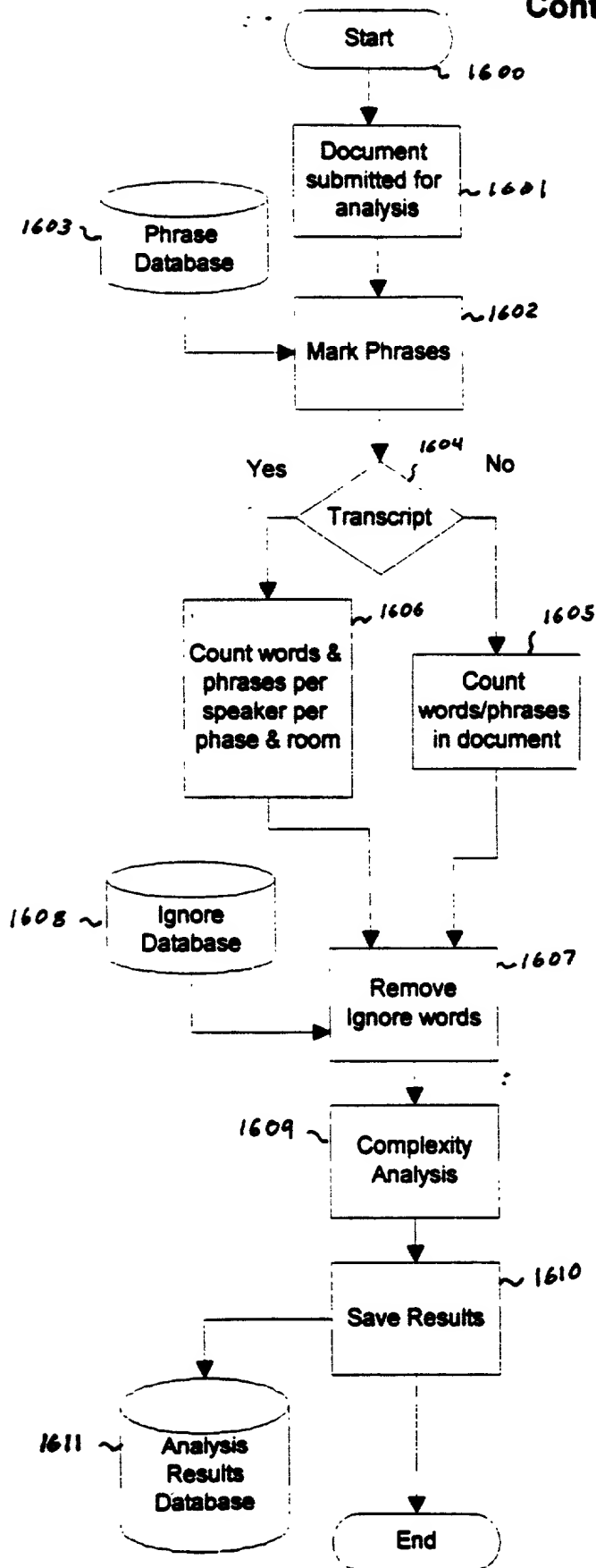


Fig. 17

Participant Disbursement

